Electronic Acknowledgement Receipt				
EFS ID:	6115726			
Application Number:	10699269			
International Application Number:				
Confirmation Number:	2505			
Title of Invention:	Methods and apparatus for predictive service for information technology resource outages			
First Named Inventor/Applicant Name:	Keith Washington			
Customer Number:	41963			
Filer:	Michael G. Smith			
Filer Authorized By:				
Attorney Docket Number:	GE.0001			
Receipt Date:	21-SEP-2009			
Filing Date:	01-NOV-2003			
Time Stamp:	22:03:42			
Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1030
RAM confirmation Number	6860
Deposit Account	070845
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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File Listing:

Number	Document Description	File Name	Message Digest	Part /.zip	(if appl.)
1 Notice of Appeal Filed	137681EC-NoticeofAppeal.pdf	2575346	no	2	
		201ff994c33u58d957382927b27abuf7e180 bf03			
Warnings:					
Information:					
2 Fee Worksheet (PTO-875)	fee-info.pdf	31488	no	2	
		Badb4e281795d7e090b23f0x;c0x11d467			

Warnings:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.